

# Family Assistance Benefit

## A helping hand

The **Family Assistance Benefit** from Momentum is a 24 hour/365 days a year service which provides **invaluable support** to members during traumatic life events. Such events can include bereavement and sexual assault. At times like these, bereaved families or trauma victims need **a helping hand** to guide them through the associated difficulties. Our **Family Assistance Benefit** provides this help in many ways.

On **bereavement**, we assist with:

- **repatriation**, to ensure the deceased is safely returned home for burial
- **funeral assistance**, to help with funeral arrangements for the deceased
- **legal advice**, in the form of legal assistance provided by admitted attorneys
- **bereavement counselling**, in the form of telephonic counselling services for support and advice.

On **trauma**, such as rape, assault and hijacking, we assist with:

- trauma, assault and HIV protection
- Emergency Medical Services.

The **Family Assistance Benefit** also offers **claims assistance**, to help with completing claims forms and claims procedures. All these services are available to the member and immediate family including spouse, children, parents and parents-in-law.\* Cover will only be provided within the borders of South Africa, except for the repatriation benefit which extends beyond South Africa as stipulated.

What to do in case of a traumatic life event?

For assistance call:

**0861 122 847**

